

Your defects warranty is now defective



Strict requirements for defects warranties are now in effect. Are you compliant?

As of 1 January 2012, the *Competition and Consumer Regulations* require all manufacturers and retailers to ensure all product and defect warranty information given to consumers complies with the new Regulation 90.

Click [here](#) for our earlier update on the requirements of Regulation 90. The gist is that if you choose to offer your consumers a warranty, it must comply with Regulation 90.

If you haven't already, your terms and conditions of trade may need to be updated to comply with the new requirements.

Luckily, a transitional period will be in place up to September 2012 for all goods packaged prior to 1 November 2011, where ACL regulators will consider the following in deciding whether or not to take any enforcement measures:

1. whether there were any serious practical difficulties in updating warranty document (such as if the warranty is in a tamper-proof package); and
2. whether all reasonable steps were taken by the supplier to comply with the new requirements.

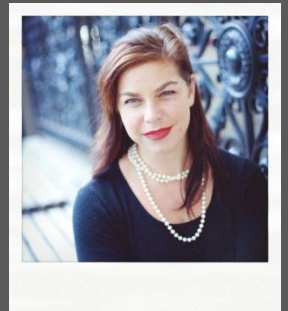
The transitional period will only be considered on a case-by-case basis; so you need to promptly ensure your current terms and conditions of trade are compliant.

Questions? Give us a call.



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